



## Family Readiness Program Goals

1. Creatively and enthusiastically **prepare and promote** readiness among customers before, during and after deployment, crisis and contingency.
2. Identify **our customers** with an inclusionary spirit.
3. **Familiarize and train our own staff** to a level of competency that allows for maximum staff flexibility.
4. Actively collect the minimum amount of personal information required to **perform support and contact requirements**, and **advise leadership**.
5. Ensure each customer departs the FSC with the absolute confidence that those most important to them were **treated as part of the family**.