

## NEWS RELEASE: 03-016

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### **AAFES Military Star card deployment policy**

**DALLAS** - As a reminder to all those service members who may be deploying in the near future, especially to those who either are or will soon be taking part in Operation Enduring Freedom/Iraqi Freedom, the Army and Air Force Exchange Service (AAFES) has an established deployment policy for its deployed credit card account holders.

The plan offers AAFES Military Star card (formerly DPP) deployed account holders a reduced interest rate and no payments for those who are deployed for at least 90 days in conjunction with a JCS deployment order. The plan provides the AAFES Military Star card deployed account holders whose account is in good standing (i.e., not in "collection" status) two options:

1 - A 6% interest rate and the ability to continue to utilize the account during the deployment period while making no payments, OR

2 - A 0% interest rate during the deployment period, while making no payments. No charges can be made against the account during the period of deployment under this option.

To take advantage of the AAFES Exchange Military Star card contingency deployment policy, unit commanders (or their representatives) must first provide AAFES a deployment listing by one of the following methods:

By Mail:

AAFES HQs  
P.O. Box 650739  
Dallas, TX 75265-0739

By FAX: DSN: 967-4326 COM: 214-312-4326

By Internet: Send deployment listing to - [deployment@aafes.com](mailto:deployment@aafes.com)

Upon confirmation of deployment status of service members, AAFES will automatically default to option #1 (6% interest rate with no payments and full charge privileges during the deployment period). If the service member chooses option #2 (0% interest with no payments and no charge privileges during the deployment period), he or she must notify AAFES through one of the methods detailed above.

For additional information, service members can contact their local AAFES exchange General Manager's office.